

CUSTOMER'S ON-SITE RESPONSIBILITIES & EXPECTATIONS

No project renovation is perfect. Expect the unexpected. Unforeseen things happen through the complicated process of a renovation (i.e. Weather, traffic, family emergency, concealed conditions, etc.). Remain calm through the process. Keep an open line of communication.

Messy Process

During a remodel, a home can have 5-8x more particles in the air (Dust and airborne particles caused by sanding, sawing, and plastering). Dust is more than an inconvenience. It can be a threat to your family's health, your pets, and your belongings. Eliminating 100% of dust is impossible but to minimize airborne particles we use a "BuildClean" HEPA Air Scrubber, the best system in the industry.

- Cover furniture, valuables, take draperies down, pack away valuables, photos, paintings, etc.
- Make sure the work area is cleared of all personal belongings and anything you do not want to be disposed of or get damaged.
- Have several new furnace filters on hand. It is important to keep the home at a comfortable temperature during the process for workers' safety, better dust control, and temperature acclimation of materials & substrates.

Safety

No Kids or Pets - The remodel area is NOT a safe zone! There will be tools, nails, screws, etc. that children or pets can get hurt on.

- If children or pets are near the work area the renovation will be stopped, and the customer(s) will be charged for a delay in work progress.

Designated Workspace

or your project to run smoothly, it is necessary to have space to work and park.

- Convenient parking must be available at all times during the remodel. If trades must wait for cars to be moved it costs money and delays progress.
- Discuss areas where materials can be stored, materials cut, tools washed off, etc.

Trade Professionals

Please respect the Trade Professionals. They will be a part of your life for a while.

- Do Not communicate with subcontractors or suppliers about the project improvements. If you have a question, concern or compliment discuss it with your Contractor only.

Home Access

To stay on schedule, your home needs to be accessible at all times during working hours.

- Discuss working hours with your Contractor.
- Discuss utilizing a lockbox, garage code, etc.

Selections and Changes

- Make product selections early.
- Changing something after the project starts can be very costly.
- One change can domino into multiple.
- A simple change can create extra costs in schedules, admin fees, change order fees, etc.

"We look forward to working with you and making your project a success!"

Kitchens by Bell, LLC